



Haringey Council

Report for:	Health and Wellbeing Board	Item Number:	
Title:	DELIVERY GROUP OUTCOME 3 - UPDATE REPORT		
Report Authorised by:	Jeanelle de Gruchy, Director of Public Health		
Lead Officer:	Jill Shattock, Director of Commissioning, Haringey CCG		
Ward(s) affected: ALL	Report for Key/Non Key Decisions: N/A		

1. Describe the issue under consideration

Three Health and Wellbeing Board Delivery Groups have been set up to cover each of the specific outcomes from the Health and Wellbeing Board's Strategy 2012-2015. These are:

- Outcome 1: Giving every child the best start in life.
- Outcome 2: Reducing the life expectancy gap.
- Outcome 3: Improving mental health and wellbeing.

This report provides an update to the board with regards to the progress from the outcome 3 delivery group.

2. Cabinet Member introduction

N/A

3. Recommendations

Members are asked to note, discuss and comment on the key points that arose from the recent HWB seminar.

Multiple barriers to recovery were identified from the patient perspective mainly due to the fragmentation and communication issues between partner agencies and it is



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important that HWB members continue to support all partners to contribute to the improvements necessary.

4. Alternative options considered

N/A

5. Background

5.1 Mental health and recovery

The aim of outcome 3 is to support all residents in Haringey to enjoy the best possible mental health and wellbeing and have a good quality of life. Improved treatment and support techniques now mean a much more positive, independent; outlook for many people with mental health conditions can be achieved.

Recovery focussed care means that the emphasis is on enabling people to live as independently as possible with more control over their care and less reliance on services. The key tenets of this model are to support people to:

- manage their own lives
- maintain stronger social relationships
- achieve a greater sense of purpose
- acquire the skills they need for living and working
- improve their chances in education
- achieve better employment rates
- maintain a suitable and stable place to live.

5.2 Highlight report

- i. Most actions from the outcome 3 delivery plan have now been completed.
- ii. The group has met to scope out commissioning arrangements across health and social care and a full mapping exercise is well underway.
- iii. Discussions have commenced concerning the potential to revise commissioning arrangements in light of new organisation structures.

Priorities for 14/15

- iv. Full refresh and update of the delivery plan to ensure patient “flow” issues are highlighted and action plans are in place to resolve.
- v. Development of a joint CCG and LBH Mental Health Framework to set the longer term vision and strategy for commissioning mental health services; the Public health team are leading on developing the framework that will then form the basis for the HWBB strategy refresh.
- vi. Discussions to conclude concerning strengthening commissioning arrangements.



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The HWB Outcome 3 seminar was held on 5th March 2014; this built on the initial “gap analysis” seminar in September and focussed on gaining the strategic sign up from partner organisations to the progress towards a recovery model of care and shared the work to date around value based commissioning for mental health .

A wide range of partners attended including health, social care and housing, providing good contributions from all participating organisations/directorates.

The workshop consisted of a mix of presentations and group discussions, including very powerful messages from service users past and present and many ideas for how to improve services on the ground.

Key points:

- A self-assessment will be carried out to assess current progress against the “ImROC Ten Challenges Tool”, this will provide an opportunity to clearly assess and prioritise development needed locally towards a recovery model.
- Staff training and organisational leadership are necessary and important at all levels to embed a recovery model of care across all organisations.
- The importance of looking at the full patient pathway to identify “flow” problems, e.g. the presentation from the recovery house identified significant issues with moving people on successfully as per protocol due to lack of onward options.
- Forward planning for ongoing housing stock and the lead in times for the creation and development of sustainable supported housing options.
- Forward planning at a patient level and the importance of care co-ordinators being appointed quickly and planning for discharge from the day of admission.
- Better communication between all agencies, in particular between the Trusts and benefits/housing when patients are admitted.
- Resources are needed for self -support and prevention, voluntary and third sector organisations are key partners for this.
- Commitment to strengthening future commissioning arrangements and supporting the value based outcomes work.

All the discussions reinforced that mental health issues become fragmented very easily due to the number of organisations involved and contributing, this increasingly leads to the risk of people falling between the cracks unnecessarily and patient pathways becoming blocked through “flow”.

Detailed work has already begun to address the rising levels of delayed transfers of care (DTOC); Haringey, as a borough, has the highest number and a group meets weekly to action at patient level. Additional housing officers are being appointed to assist with the case work needed.

6. Comments of the Chief Finance Officer and financial implications

There are no financial implications arising directly from this paper.



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7. Comments of the Assistant Director of Corporate Governance and legal implications

The Assistant Director of Corporate Governance has been consulted on this report. There are no specific legal implications arising out of this report

8. Equalities and Community Cohesion Comments

N/A

9. Head of Procurement Comments

N/A

10. Policy Implication

The Health and wellbeing strategy aims to improve the health and wellbeing of children and adults in our borough and reduce health inequalities between the east and west of the borough. The main objective of this Delivery Group is to delivery Outcome 3 of the strategy: 'to improve mental health and wellbeing'.

11. Reasons for Decision

For Information only

12. Use of Appendices

N/A

13. Local Government (Access to Information) Act 1985

None